

Routledge and CRC Press

Accessibility Conformance Report - International Edition

Name of Product/Version

Routledge and CRC Press | routledge.com

Report Date

June 2025

Product Description

Together Routledge and CRC Press (routledge.com) are the world's leading academic publisher in the Humanities, Social Sciences, and STEM. We publish thousands of books and key online products each year, serving scholars, instructors, and professional communities worldwide.

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Notes

This report supersedes all previous versions. Based on Voluntary Accessibility Product Template (VPAT®) Version 2.5, International Edition.

Evaluation Methods Used

Automated accessibility testing tools: Siteimprove.com with site target set to WCAG 2.2 Levels A and AA, with ARIA and accessibility best practices included, to identify issues and potential issues. Accessibility Insights for Web (Edge Extension).

Laptop: Microsoft Edge 135.0.3179.98 and Chrome Version 135.0.7049.115 on a DELL laptop running Microsoft Window 11 Enterprise Version 10.0.22631. **Assistive technologies:** Non-Visual Desktop Access (NVDA) screen reader, as well as exclusive use of the keyboard to navigate site content and test user interface functionality. **Resize display settings:** 1280 × 1024 and 1280 × 768, with scaling at 100%, and browser set to 200%. **Reflow display settings:** 1280 × 1024, with scaling at 100%, and browser set to 400%.

Mobile: Samsung Flip 6, running Android 15 and Chrome Version 136.0.7103.97. Used for checking Orientation with locked and unlocked screen rotation settings.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in report	Not included in report
Web Content Accessibility Guidelines 2.0	Levels A and AA	Level AAA
Web Content Accessibility Guidelines 2.1	Levels A and AA	Level AAA
Web Content Accessibility Guidelines 2.2	Levels A and AA	Level AAA
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes	n/a
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes	n/a

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Visual summary of WCAG 2.2 compliance

Supported = green. Partially supported = orange. Not applicable = grey. To be tested/confirmed = purple.

Level A, 32 criteria: Supported × 12. Partially supported × 8. Not applicable × 3. To be tested/confirmed × 9.

Level AA, 24 criteria: Supported × 8. Partially supported × 6. Not applicable × 2. To be tested/confirmed × 8.

Principle	P	P	P	P	O	O	O	O	O	U	U	U	R
Guideline	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	2.5	3.1	3.2	3.3	4.1
Level A	1.1.1	1.2.1	1.3.1	1.4.1	2.1.1	2.2.1	2.3.1	2.4.1	2.5.1	3.1.1	3.2.1	3.3.1	4.1.1
Level A	n/a	1.2.2	1.3.2	1.4.2	2.1.2	2.2.2	n/a	2.4.2	2.5.2	n/a	3.2.2	3.3.2	4.1.2
Level A	n/a	1.2.3	1.3.3	n/a	2.1.4	n/a	n/a	2.4.3	2.5.3	n/a	3.2.6	3.3.7	n/a
Level A	n/a	n/a	n/a	n/a	n/a	n/a	n/a	2.4.4	2.5.4	n/a	n/a	n/a	n/a
Level AA	n/a	1.2.4	1.3.4	1.4.3	n/a	n/a	n/a	2.4.5	2.5.7	3.1.2	3.2.3	3.3.3	4.1.3
Level AA	n/a	1.2.5	1.3.5	1.4.4	n/a	n/a	n/a	2.4.6	2.5.8	n/a	3.2.4	3.3.4	n/a
Level AA	n/a	n/a	n/a	1.4.5	n/a	n/a	n/a	2.4.7	n/a	n/a	n/a	3.3.8	n/a
Level AA	n/a	n/a	n/a	1.4.10	n/a	n/a	n/a	2.4.11	n/a	n/a	n/a	n/a	n/a
Level AA	n/a	n/a	n/a	1.4.11	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Level AA	n/a	n/a	n/a	1.4.12	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Level AA	n/a	n/a	n/a	1.4.13	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Table 1: Success Criteria, Level A

Notes: the Conformance Level and Remarks and Explanations are evaluated for the Website only. Electronic documents, Software, and Authoring Tool are not applicable. Read the Accessibility Statement for information on the accessibility of the hosted eBook content.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.1.1 (Web)• 10.1.1.1 (Non-web document)• 11.1.1.1.1 (Open Functionality Software)• 11.1.1.1.2 (Closed Functionality Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web) (Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Partially supports	<p>Non-text content that is presented to the user has a text alternative that serves the equivalent purpose.</p> <p>Issues:</p> <ul style="list-style-type: none">• There are a small number of decorative images that have not been tagged as decorative, or that have a file name in place of alt-text.• Remediation Q3 2025.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supported	<p>Audio-only content is also conveyed in text. Video content with no audio track is also be described in text and/or audio.</p> <p>Video content is hosted on YouTube and embedded into the Routledge.com site.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Whilst YouTube supports the inclusion of transcripts and audio description, this must be set by the content author. At present it is not widely available for this content. • Review guidance available on Why publish with Taylor & Francis? - Author Services and agree how we include information to help authors create accessible video content. • Remediation Q2 2026.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Video content is hosted on YouTube and embedded into the Routledge.com site.</p> <p>YouTube allows both author created, and automated closed captions.</p> <p>Automated captions are available for content sign-posted too from Routledge.com.</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	<p>Video content is hosted on YouTube and embedded into the Routledge.com site.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Whilst YouTube supports the inclusion of transcripts and audio description, this must be set by the content author. At present it is not widely available for this content. • Review guidance available on Why publish with Taylor & Francis? - Author Services and agree how we include information to help authors create accessible video content. • Remediation Q2 2026.

<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. WAI-ARIA roles use appropriate context. Pages have Landmarks for navigation, banner, and content info (footer).</p> <p>Issues:</p> <ul style="list-style-type: none"> • Books Series pages have element roles, for Series Title and Authors, without correct parent/child roles. • Role and Container elements missing information about the content structure, including A Colour Atlas. • 10 pages with empty headings, including Lean Coaching Summit 2022. • Books Series pages have text not included in a landmark. Such as Advances in Agroecology, which includes a Skip to Main Content link, but has no Main Landmark to go to. • Remediation Q4 2025. <p>Best practice issues</p> <ul style="list-style-type: none"> • 24 pages missing a Heading 1. • Heading levels skipped. Correcting improves accessibility and SEO. • 71 pages have content missing after a heading.
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Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	<p>Further testing is scheduled for September 2025 to confirm that where alternative style sheets are used, or other formatting changes applied, the logical reading order can be programmatically determined and understood by assistive technologies.</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Instructions for understanding and operating content does not solely rely on characteristics such as color, size, visual location, orientation, sound, or shape.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Color is not the only visual means of conveying information, indicating and action, prompting a response, or distinguishing a visual element.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing is scheduled for September 2025 to confirm that where audio automatically plays for more than three seconds, there is a mechanism to pause or stop the audio; or volume can be controlled independently from the overall system volume level.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All functionality is operable using the keyboard only. There are no specific timings to complete individual keystrokes.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	<p>Further testing is scheduled for September 2025 to confirm there are no situations where you enter a modal with the keyboard and can't get back to where you were. Users are advised of the exit method where it is not a standard exit method (Arrow, Tab, Esc).</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not applicable	The website does not provide character key shortcuts.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The site times out after 14 days of non-interaction. The session will refresh when the user performs activity. This is a per the settings within our Identity and Access Management (IAM) which provides the login system for across all T&F Systems. There is a separate Accessibility Conformance Report and Accessibility Statement available for IAM.</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product does not contain moving, blinking, auto-updating or scrolling content.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	There is no flashing content on the site.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Partially supports</p>	<p>The first clickable item on the page is a “skip to main content link” moving focus directly to the main content.</p> <p>Landmarks define core parts of the page to support quick navigation with assistive technologies.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Books Series pages have text not included in a landmark. Such as Advances in Agroecology, which includes a Skip to Main Content link, but there is no Main Landmark for it to go to. • Remediation Q4 2025.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Each page has a unique title element that describes what's on that page, to let users know where they are and what type of content to expect.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	<p>Further testing is scheduled for September 2025 to confirm that focusable elements receive focus in an order that preserves meaning and operability. When a keyboard user tabs through a page, the order goes from top to bottom and left to right, as you would read the page.</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially supports</p>	<p>The purpose of most links on the website can be determined from the link text alone or from the programmatic context of the link.</p> <p>Issues:</p> <ul style="list-style-type: none"> • There are links with the same anchor text “Pharmacy”, however they point to different pages. These are in the Related Subjects section on pages Pharmacological Aspects of Essential Oils Current and Future Trends and Handbook of Medicinal Plants of the World for Aging Botany Ethnopharmacology Natural Products and Molecular Pathways • Remediation Q3 2025.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The site does not rely on multi-point or path-based gestures.
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	Functions that use a single pointer are completed when the user releases the pointer. For example, pressing a button, is triggered on mouse-up.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially supports	<p>User interface components with labels that include text or images of text, have a corresponding accessible name that contains the text that is presented visually.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Cart and Wish List Summary icons on pages such as Study Skills Collection and India Originals. • Remediation Q3 2025.
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>There is no reliance on device motion, like shaking or tilting, to carry out an action.</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The default language of all pages in this website is identified using the lang attribute in the html element (en).

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing scheduled for September 2025 to confirm that when a user interface component receives focus, it does not initiate unexpected changes.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing scheduled for September 20205 to confirm at there are no unexpected changes of context on user input.
<p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	This website contains a consistent footer that includes sections for “Contact us”, “FAQs”, “Resources” and “Policies”. The “Contact Us” section provides and online form to contact Customer Services, and named Editorial and Sales contacts.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing scheduled for September 2025 to confirm that errors are automatically detected and clearly indicated and described to the user. Error messages are provided as text and announced for assistive devices.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing scheduled for September 2025 to confirm that help is provided to prevent form errors – sometimes the label is enough on its own, elsewhere additional hint text or instructions are provided.
<p>3.3.7 Redundant Entry (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Further testing scheduled for September 2025 to confirm that forms do not ask users to enter the same information more than once in a single session; unless the information is essential, no longer valid, or for security purposes.

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Applies to:</p> <ul style="list-style-type: none"> WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Note: this criterion has been removed from WCAG 2.2. HTML and browsers have improved at handling coding errors. And, assistive technology no longer parses the code directly, but now relies on the browser to do it, making this guideline outdated. Most issues it covered will now fall under WCAG 1.3.1 Info and Relationships or WCAG 4.1.2 Name, Role, Value criteria.</p>

Criteria WGAG 2.2 Level A	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially supports</p>	<p>User interface components in the site provide programmatic name, role, and/or state information.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Author Profile pages have unsupported ARIA attributes on the search field and video titles. • Remediation Q3 2025 • reCAPTCHA modal on Formstack pages is marked as decorative, but is exposed to assistive technologies due to the ARIA attribute mark-up. Pages include Being a Sensory Aware School and Hope Teacher Rating Scale. <p>Best practice issues:</p> <ul style="list-style-type: none"> • Many pages, including Book Series and Author Profiles, have deprecated HTML elements, which fail best practice and may make it difficult for assistive technologies to work with the site. HTML needs updating, or elements removing.

Table 2: Success Criteria, Level AA

Notes: routledge.com is a website and all electronic docs are generated by a third party. As such, the Conformance Level and Remarks and Explanations are evaluated for Web only in the EN 301 549 criteria and Revised Section 508, as all others are not applicable.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	This product and service does not host live synchronized media.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially supports</p>	<p>Audio description is provided for pre-recorded video content. Actions, descriptions, and other important non-audio content is described in captions or a separate audio track.</p> <p>Video content is hosted on YouTube and embedded into the Routledge.com site.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Whilst YouTube supports the inclusion of transcripts and audio description, this must be set by the content author. At present it is not widely available for this content. • Review guidance available on Why publish with Taylor & Francis? - Author Services and agree how we include information to help authors create accessible video content. • Remediate Q2 2026.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The content of the site does not restrict its view and operation to a single-display orientation (portrait / landscape), unless a specific display orientation is essential.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The purpose of each input field collecting information about the user can be programmatically determined when the input field serves a purpose identified in the Input Purposes for User Interface Components section; and the content is implemented using technologies with support for identifying the expected meaning for form input data.

<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>The visual presentation of body text and images of text has a contrast ratio of at least 4.5:1.</p> <p>Large-scale text and images of large-scale text have a contrast ratio of at least 3:1.</p> <p>Text that is part of a logo or brand name has no minimum contrast requirement.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Add to Cart, Submit Form, and Next buttons, and Banners, white text on orange ratios from 2.09:1 to 3.09:1. • Request Inspection Copy, Available Open Access, Visit Product Page, and Shop Now links, light blue text on white has 3.71:1 ratio, font is 10px. • Email addresses and links, teal text on grey has 4.42:1 ratio, font is 16px. • Wish List Summary download text, grey text on grey, has 4:04:1 ratio, font is 12.6px. • Click to Read links, teal text on white, has 2.57:1 ratio, font is 14px. • Discount code, white on green, has 3.33:1 ratio, font is 14.4px. • Remediation Q3 2025
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Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Text on a web page can be resized up to 200% without distorting the layout, without loss of content or functionality, except for captions and images of text.</p> <p>This allows users who need larger text to read comfortably without the need for additional assistive tools like screen magnifiers.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Formstack forms: Form title and fields are being clipped on GO pages. Three quarters of the pages using this form have been closed down as the content was no longer relevant. We have a further 1,200 to review. • The vendor contract needs to be reviewed and Formstack must fix the issue for new content being produced. • Remediation Q2 2026.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	<p>Further testing scheduled for September 2025 to confirm that text is used to convey information, rather than images of text, except where:</p> <ul style="list-style-type: none"> • The image of text can be visually customized by the user requirements. • A particular presentation of text is essential to the information being conveyed (such as text that is part of a logo or brand name).

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Further testing in September 2025 to confirm that content throughout the site is reflowable and responsive, remaining readable and usable without requiring horizontal scrolling for text or controls.
<p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Further testing in September 2025 to confirm that usable components like form fields and buttons, and graphics like pie charts and line graphs, have a minimum contrast ratio of 3:1.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>The following are all supported for text throughout the website:</p> <ul style="list-style-type: none"> • Line height (line spacing) to at least 1.5 times the font size; • Spacing following paragraphs to at least 2 times the font size; • Letter spacing (tracking) to at least 0.12 times the font size; • Word spacing to at least 0.16 times the font size.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>This website does not contain content elements triggered by hover or focus.</p>

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Search, footer links, top navigation bar are utilized to allow for multiple ways to locate a webpage within the website.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>This website contains headings and each of them identifies its section of the content. Page sections with the same name serve the same purpose across the website, ensuring users can understand and predict content structure.</p> <p>Best practice Issues:</p> <ul style="list-style-type: none"> • 24 pages don't follow best practice and are missing a Heading 1. • Heading levels are often skipped. Correcting this improves accessibility and SEO.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	<p>Focus is visible throughout the website, however, there are 1,165 pages that need the color contrast reviewing to ensure clarity on which element has focus. Example pages:</p> <ul style="list-style-type: none"> • Advances in Tourism - Book Series - Routledge & CRC Press • Analytical Concepts in Forensic Chemistry - Book Series - Routledge & CRC Press • Alcohol: The Prevention Debate - 1st Edition - Marcus Grant - Bruce Ri • Remediation Q1 2026
<p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Evaluated	<p>Further testing scheduled for September 2025 to confirm that content receiving Keyboard focus is always at least partially visible on the user’s browser window, ensuring it is completely hidden by other content such as sticky headers, footers, or modals.</p>

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This website does not contain any user interface components that require dragging movements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	<p>Clickable elements, such as buttons, links, and icons, are at least 24 × 24 pixels in size, and there are no overlapping targets.</p> <p>Interactive elements in line with text, such as sentences or paragraphs, are an exception, since the line height limits the size.</p>

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supported	<p>All content on the site is in English (non-region specific).</p> <p>Issues:</p> <ul style="list-style-type: none"> • There are pages that contain Spanish and French content, however these are not identified in the language attribute. • Remediation Q1 2026

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>Navigation is consistent from page to page, ensuring familiar features like menus, search bars, and skip-to-content buttons stay in the same place as they visit different pages across the site.</p>

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially supports	<p>Components that have the same functionality within the site are identified consistently throughout the website (they always look and work the same).</p> <p>Issues:</p> <ul style="list-style-type: none"> • There are links with the same anchor text “Pharmacy”, however they point to different pages. These are in the Related Subjects section on pages Pharmacological Aspects of Essential Oils Current and Future Trends and Handbook of Medicinal Plants of the World for Aging Botany Ethnopharmacology Natural Products and Molecular Pathways • Remediation Q3 2025.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing scheduled for September 2025 to confirm that helpful suggestions are provided to help users correct errors, and identify required fields that were not completed. This helps prevent incorrect data being submitted, users abandoning the form due to confusion and frustration about the information/format required.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Evaluated	Further testing scheduled for September 2025 to confirm that important forms like a legal agreement or submitting financial information offer the opportunity to check the information entered before sending.
<p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Further testing scheduled for September 2025 to confirm that authentication is possible without cognitive challenges. Where memorization or solving puzzles are presented, there is alternative authentication method or effective support mechanism in place.

Criteria WCAG 2.2 Level AA	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Evaluated	Further testing scheduled for September 2025 to confirm that status messages like form errors, success pop-ups, and cookie policy acceptance, are communicated to assistive technologies, such as screen readers.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. Routledge.com was not evaluated for WCAG 2.0, 2.1, or 2.2 Level AAA conformance.

Revised Section 508 Report

Notes: n/a

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes: See Tables 1 and 2 for details on how each of the below criteria are met via WCAG standards.

Criteria Section 508 Chapter 3	Conformance Level	Remarks and Explanations
<p>302.1 Without Vision</p> <p>Where a visual mode of operation is provided, there is at least one mode of operation that does not require user vision.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 3.1.1, 3.1.2, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.3.1, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood by users without vision.</p> <p>Issues:</p> <ul style="list-style-type: none">Refer to the WCAG table entries 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 2.4.1, 2.4.4, 4.1.2.

Criteria Section 508 Chapter 3	Conformance Level	Remarks and Explanations
<p>302.2 With Limited Vision</p> <p>Where a visual mode of operation is provided, there is at least one mode of operation that enables users to make use of limited vision.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 1.4.3, 1.4.4, 1.4.5, 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.1.1, 3.1.2, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 3.3.4, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users with limited vision.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.4.3, 1.4.4, 2.4.1, 2.4.4, 2.4.7, 3.2.4, 4.1.2.
<p>302.3 Without Perception of Color</p> <p>Where a visual mode of operation is provided, there is at least one visual mode of operation that does not require user perception of colour.</p> <p>WCAG functional performance criteria: 1.4.1, 1.4.3, 3.3.1, 3.3.4.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users without perception of color.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 1.4.3, 3.3.1, 3.3.4

Criteria Section 508 Chapter 3	Conformance Level	Remarks and Explanations
<p>302.4 Without Hearing</p> <p>Where there is an audible mode of operation, there is at least one mode of operation that does not require user hearing.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.4, 1.3.3, 3.1.1, 3.1.2, 3.3.4.</p>	Partially Supported	<p>The site can be perceived, operated, and understood, by users without hearing.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Some media content created by a third-party content generator may not be fully accessible. • Refer to the WCAG table entries 1.1.1, 1.2.1, 3.1.1, 3.1.2, 3.3.4.
<p>302.5 With Limited Hearing</p> <p>Where there is an audible mode of operation, there is at least one mode of operation that enables uses to make use of limited hearing.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.4, 1.3.3 1.4.2, 3.1.1, 3.1.2, 3.3.4.</p>	Partially Supported	<p>The site can be perceived, operated, and understood, by users with limited hearing.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Some media content created by a third-party content generator may not be fully accessible. • Refer to the WCAG table entries 1.1.1, 1.2.1, 1.4.2, 3.1.1, 3.1.2, 3.3.4.

Criteria Section 508 Chapter 3	Conformance Level	Remarks and Explanations
<p>302.6 Without Speech</p> <p>Where speech is used for input, control, or operation, there is at least one mode of operation that does not require user speech.</p> <p>WCAG functional performance criteria: n/a</p>	Supports	<p>The site can be perceived, operated, and understood, by users without speech.</p> <p>No functionality on the website requires speech control.</p>
<p>302.7 With Limited Manipulation</p> <p>Where a manual mode of operation is provided, there is at least one mode of operation that does not require fine motor control or simultaneous manual operations.</p> <p>WCAG functional performance criteria: 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users with limited manipulation.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 2.4.1, 2.4.3, 2.4.4, 2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.2.
<p>302.8 With Limited Reach and Strength</p> <p>Where a manual mode of operation is provided, there is at least one mode of operation that is operable with limited reach and limited strength.</p> <p>WCAG functional performance criteria: 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users with limited reach and strength.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 2.4.1, 2.4.3, 2.4.4, 2.4.7, 3.2.1, 3.2.4, , 3.3.3, 3.3.4, 4.1.2

Criteria Section 508 Chapter 3	Conformance Level	Remarks and Explanations
<p>302.9 With Limited Language, Cognitive, and Learning Abilities</p> <p>There are features that make the site simpler and easier to use by individuals with limited cognitive, language, and learning abilities.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 1.4.2, 1.4.5, 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.1.1, 3.1.2, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Supports	<p>The site can be perceived, operated, and understood, by users with limited cognitive, language, and learning abilities.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.3.2, 1.4.2, 1.4.5, 2.4.1, 2.4.3, 2.4.4, 2.4.7, 3.1.2, 3.2.1, 3.2.2, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 3.3.4, 4.1.2.

Chapter 4: [Hardware](#)

Notes: Not applicable. Routledge.com is a website and includes no hardware to evaluate.

Chapter 5: [Software](#)

Notes: Not applicable. Routledge.com is a website and includes no software to evaluate.

Chapter 6: [Support Documentation and Services](#)

Notes: n/a

Criteria Section 508 Chapter 6	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features Documentation lists and explains how to use the accessibility and compatibility features; includes guidance for features that are built-in features, and compatible with assistive technologies.	Supports	The website has an accessibility statement and help page found at routledge.com/policies/accessibility Guidance on creating accessible content is available for authors.
602.3 Electronic Support Documentation Documentation in electronic format, including web-based self-service support, meets WCAG A and AA criteria.	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation Where support documentation is only provided in non-electronic formats, alternative formats are provided upon request.	Supports	The Accessibility Statement and creating accessible content guidance can be printed from any browser.

Criteria Section 508 Chapter 6	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features Support services include information on the accessibility and compatibility features required by 602.2.	Supports	Visit our Frequently Asked Questions page or submit an online support form . Alternatively, you can email us at ebooksupport@tandfonline.com
603.3 Accommodation of Communication Needs There is a clear communication method for users, and those with communication needs will have these accommodated by the support services.	Supports	Submit an online support form . Alternatively, you can email us at ebooksupport@tandfonline.com

EN 301 549 Report

Notes: n/a

Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes: See Tables 1 and 2 for details on how each of the below criteria are met via WCAG standards.

Criteria EN 301 549 Chapter 4	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision Where a visual mode of operation is provided, there is at least one mode of operation that does not require user vision. WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 3.1.1, 3.1.2, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.3.1, 3.3.3, 3.3.4, 4.1.1, 4.1.2.	Partially Supports	The site can be perceived, operated, and understood by users without vision. Issues: <ul style="list-style-type: none">Refer to the WCAG table entries 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 2.4.1, 2.4.4, 4.1.2.
4.2.2 Usage with limited vision Where a visual mode of operation is provided, there is at least one mode of operation that enables users to make use of limited vision. WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 1.4.3, 1.4.4, 1.4.5, 2.1.1, 2.1.2, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.1.1, 3.1.2, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 3.3.4, 4.1.2.	Partially Supports	The site can be perceived, operated, and understood, by users with limited vision. Issues: <ul style="list-style-type: none">Refer to the WCAG table entries 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.4.3, 1.4.4, 2.4.1, 2.4.4, 2.4.7, 3.2.4, 4.1.2.

Criteria EN 301 549 Chapter 4	Conformance Level	Remarks and Explanations
<p>4.2.3 Usage without perception of colour</p> <p>Where a visual mode of operation is provided, there is at least one visual mode of operation that does not require user perception of colour.</p> <p>WCAG functional performance criteria: 1.4.1, 1.4.3, 3.3.1, 3.3.4.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users without perception of color.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 1.4.3, 3.3.1, 3.3.4
<p>4.2.4 Usage without hearing</p> <p>Where there is an audible mode of operation, there is at least one mode of operation that does not require user hearing.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.4, 1.3.3, 3.1.1, 3.1.2, 3.3.4.</p>	Partially Supported	<p>The site can be perceived, operated, and understood, by users without hearing.</p> <p>Issues:</p> <ul style="list-style-type: none"> Some media content created by a third-party content generator may not be fully accessible. Refer to the WCAG table entries 1.1.1, 1.2.1, 3.1.1, 3.1.2, 3.3.4.

Criteria EN 301 549 Chapter 4	Conformance Level	Remarks and Explanations
<p>4.2.5 Usage with limited hearing</p> <p>Where there is an audible mode of operation, there is at least one mode of operation that enables uses to make use of limited hearing.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.4, 1.3.3 1.4.2, 3.1.1, 3.1.2, 3.3.4.</p>	Partially Supported	<p>The site can be perceived, operated, and understood, by users with limited hearing.</p> <p>Issues:</p> <ul style="list-style-type: none"> • Some media content created by a third-party content generator may not be fully accessible. • Refer to the WCAG table entries 1.1.1, 1.2.1, 1.4.2, 3.1.1, 3.1.2, 3.3.4.
<p>4.2.6 Usage with no or limited vocal capability</p> <p>Where speech or other vocal prompt is used for input, control, or operation, there is at least one mode of operation that does not require user speech.</p> <p>WCAG functional performance criteria: n/a</p>	Supports	<p>The site can be perceived, operated, and understood, by users with limited or no vocal capacity.</p> <p>No functionality on the website requires speech control.</p>

Criteria EN 301 549 Chapter 4	Conformance Level	Remarks and Explanations
<p>4.2.7 Usage with limited manipulation or strength Where a manual mode of operation is provided, there is at least one mode of operation that does not require fine motor control or simultaneous manual operations.</p> <p>WCAG functional performance criteria: 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users with limited manipulation or strength.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 2.4.1, 2.4.3, 2.4.4, 2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.2.
<p>4.2.8 Usage with limited reach Where a manual mode of operation is provided, there is at least one mode of operation that is operable with limited reach and limited strength.</p> <p>WCAG functional performance criteria: 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.2.1, 3.2.4, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users with limited reach and strength.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries 2.4.1, 2.4.3, 2.4.4, 2.4.7, 3.2.1, 3.2.4, , 3.3.3, 3.3.4, 4.1.2
<p>4.2.9 Minimize photosensitive seizure triggers Where there are visual modes of operation, there is at least one mode of operation that minimizes the potential for triggering photosensitive seizures.</p> <p>WCAG functional performance criteria: 2.3.1.</p>	Not applicable	There is no flashing content on the site.

Criteria EN 301 549 Chapter 4	Conformance Level	Remarks and Explanations
<p>4.2.10 Usage with limited cognition, language or learning</p> <p>There are features that make the site simpler and easier to use by individuals with limited cognitive, language, and learning abilities.</p> <p>WCAG functional performance criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.2.4, 1.2.5, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 1.4.2, 1.4.5, 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.4.5, 2.4.6, 2.4.7, 3.1.1, 3.1.2, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 3.3.4, 4.1.1, 4.1.2.</p>	Partially Supports	<p>The site can be perceived, operated, and understood, by users with limited cognitive, language, and learning abilities.</p> <p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.1.1, 1.2.1, 1.2.3, 1.2.5, 1.3.1, 1.3.2, 1.4.2, 1.4.5, 2.4.1, 2.4.3, 2.4.4, 2.4.7, 3.1.2, 3.2.1, 3.2.2, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 3.3.4, 4.1.2.
<p>4.2.11 Privacy</p> <p>The privacy of users is maintained when using accessibility features, and to the same level of privacy experienced by other users.</p> <p>WCAG functional performance criteria: 3.3.4.</p>	Not Evaluated	<p>Further testing scheduled for September 20205 to confirm the site can be perceived, operated, and understood, by users with limited cognitive, language, and learning abilities.</p>

Chapter 5: [Generic Requirements](#)

Notes: Not applicable. Routledge.com is a website and web requirements are evaluated in Chapter 9.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not applicable. Routledge.com does not have two-way voice communication capabilities.

Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria EN 301 549 Chapter 7	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback Where videos have synchronized audio, they are able to display captions. Where closed captions are provided, the user is able to choose to display these. WCAG functional performance criteria: 1.2.2, 1.2.4.	Supports	Captions are provided for prerecorded audio content. Where audio is a media alternative for text, it is clearly labelled as such.
7.1.2 Captioning synchronization The mechanism to display captions preserves synchronization between the audio and the corresponding captions as follows. WCAG functional performance criteria: 1.2.2, 1.2.4.	Supports	Captions are provided within 100 milliseconds of the time stamp. There is no live media.
7.1.3 Preservation of captioning Where video with synchronized audio is transmitted, converted or recorded, the caption data is preserved to ensure it can be displayed as per 7.1.1 and 7.1.2.	Supports	n/a

Criteria EN 301 549 Chapter 7	Conformance Level	Remarks and Explanations
<p>7.1.4 Captions characteristics</p> <p>The user can adapt the displayed characteristics of captions to their individual requirements, except where the captions are displayed as unmodifiable characters.</p>	Not Supports	Display options for captions cannot be changed by the user to meet their individual requirements.
<p>7.1.5 Spoken subtitles</p> <p>Video with synchronized audio, has a mode of operation to provide a spoken output of the captions.</p> <p>WCAG: 1.2.1, 1.2.3, 1.2.5.</p>	Partially Supports	<p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.2.1, 1.2.3, 1.2.5.
<p>7.2.1 Audio description playback</p> <p>Video with synchronized audio, has a mechanism to select and play available audio description to the default audio channel.</p> <p>Where technologies do not have explicit and separate mechanisms for audio description, users can select and play several audio tracks.</p> <p>WCAG: 1.2.1, 1.2.3, 1.2.5.</p>	Partially Supports	<p>Issues:</p> <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.2.1, 1.2.3, 1.2.5.

Criteria EN 301 549 Chapter 7	Conformance Level	Remarks and Explanations
7.2.2 Audio description synchronization Synchronization between the audio/visual content and the corresponding audio description is preserved. WCAG: 1.2.1, 1.2.3, 1.2.5.	Partially Supports	Issues: <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.2.1, 1.2.3, 1.2.5.
7.2.3 Preservation of audio description Where video with synchronized audio is transmitted, converted or recorded, the audio description data is preserved to ensure it can be played as per 7.2.1 and 7.2.2. WCAG: 1.2.1, 1.2.3, 1.2.5.	Partially Supports	Issues: <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.2.1, 1.2.3, 1.2.5.
7.3 User controls for captions and audio description Videos with associated audio content, have user controls to activate subtitling and audio description. WCAG: 1.2.1, 1.2.3, 1.2.5.	Partially Supports	Issues: <ul style="list-style-type: none"> Refer to the WCAG table entries. 1.2.1, 1.2.3, 1.2.5.

Chapter 8: [Hardware](#)

Notes: Not applicable. Routledge.com is a website and includes no hardware to evaluate.

Chapter 9 : [Web](#) (see [WCAG 2.x section](#))

Notes: This chapter is covered by Tables 1 and 2 in the WCAG 2.2 section.

Chapter [10: Non-Web Documents](#)

Notes: Not evaluated. Routledge.com is a website and supplemental materials attached to article content have not been evaluated for accessibility.

Chapter [11: Software](#)

Notes: Not applicable. Routledge.com is a website and includes no software to evaluate.

Chapter [12: Documentation and Support Services](#)

Notes: n/a

Criteria EN 301 549 Chapter 12	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features Documentation lists and explains how to use the accessibility and compatibility features; includes guidance for features that are built-in features, and compatible with assistive technologies.	Supports	The website has an accessibility statement and help page found at routledge.com/policies/accessibility Guidance on creating accessible content is available for authors.
12.1.2 Accessible documentation Product documentation is available in at least one of the following electronic formats: <ul style="list-style-type: none">• a Web format that conforms to the requirements (as per Clause 9)• a non-web format (as per Clause 10).	See WCAG 2.2 section	See information in WCAG 2.2 section

Criteria EN 301 549 Chapter 12	Conformance Level	Remarks and Explanations
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Visit our Frequently Asked Questions page or submit an online support form . Alternatively, you can email us at ebooksupport@tandfonline.com
12.2.3 Effective communication Support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.	Supports	Submit an online support form . Alternatively, you can email us at ebooksupport@tandfonline.com
12.2.4 Accessible documentation Documentation provided by support services is available in at least one of the following electronic formats: <ul style="list-style-type: none"> • a Web format that conforms to the requirements (as per Clause 9) • a non-web format (as per Clause 10). 	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable. Routledge.com is not an ICT that provides relay or emergency service access.

Legal Disclaimer (Taylor & Francis)

The Accessibility Conformance Report (ACR) is a self-assessment document which discloses how accessible Information and Communication Technology products are in accordance with global standards.

The Voluntary Product Accessibility Template utilized to generate this ACR, does not guarantee product accessibility but provides transparency around the product(s) and enables direction when accessing accessibility requirements.

Taylor & Francis has chosen to complete the ACR using the international version of the VPAT, which encompasses Section 508 (US), EN 301 549 (EU), and WCAG2.2 for its products.

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